



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2023/B/3000103
Dated/दिनांक : 23-01-2023

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	13-02-2023 17:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	13-02-2023 17:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Health And Family Welfare
Department Name/विभाग का नाम	Department Of Health And Family Welfare
Organisation Name/संगठन का नाम	All India Institute Of Medical Sciences (aiims)
Office Name/कार्यालय का नाम	Vijayawada Andhra Pradesh
Item Category/मद केटेगरी	Operation And Maintenance Of HVAC System (Heating, Ventilation And Air Conditioning System) - Complete System
Contract Period	1 Year(s) 1 Day(s)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	90 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
Past Experience of Similar Services required	Yes
MSE Exemption for Years of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover	No
Startup Exemption for Years of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes
RA Qualification Rule	50% Lowest Priced Technically Qualified Bidders

Bid Details/बिड विवरण	
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Estimated Bid Value/अनुमानित बिड मूल्य	18086653
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	361733

ePBG Detail/ईपीबीजी विवरण

Advisory Bank	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	18

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Director & CEO
Mangalagiri, Andhra Pradesh, Department of Health and Family Welfare, All India Institute of Medical Sciences (AIIMS), Ministry of Health and Family Welfare
(Dr.mukesh Tripathi)

Splitting/विभाजन

Bid splitting not applied.

MII Compliance

MII Compliance	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
5. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.
6. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of prices from lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher integer value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L-1 to L-4). In case number of technically qualified bidders are 2 or 3, RA will be between all without any elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA round. In case Primary products of only one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA would be increased to get at least products of one more OEM (directly participated or through its reseller) if available. Further, if bid(s) of any seller(s) eligible for MSE preference is / are coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) eligible for Make in India preference is / are coming within price band of 20% of non MII L-1, then such MSE / Make in India seller shall also be allowed to participate in the RA process.

Additional Qualification/Data Required

Please upload scope of work:[1673951346.pdf](#)

If you want to add additional conditions in addition to standard SLA then please mention the clauses of additional SLA:[1674124288.pdf](#)

Additional Technical documents:[1674125199.pdf](#)

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue

31-01-2023 11:00:00

Confirence hall, Admin & Library Building, 2nd floor, AIIMS Mangalagiri.
GUNTUR DT.**Operation And Maintenance Of HVAC System (Heating, Ventilation And Air Conditioning System) - Complete System (1)****Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
Core	
Operation And Maintenance Service Is Required For	Complete System
Type of Annual Maintenance Service Provider required	OEM Authorised Service Provider (ASP)
Status/condition of equipment/machine/system (At the time of bid)	Functional but outside AMC and Warranty
Number of Dedicated managerial/supervisory staff required	1
Duty hours of dedicated mangerial/supervisory staff	8hrs/day
Working days in a week for mangerial/supervisory staff	7 days
Number of dedicated skilled manpower required	14
Duty hours of dedicated skilled manpower	8hrs/day
Working days in a week for skilled manpower	7 days
Number of dedicated semi-skilled manpower required	2
Duty hours of dedicated semi-skilled manpower	8hrs/day
Working days in a week for semi-skilled manpower	7 days
Number of dedicated unskilled manpower required	14
Duty hours of dedicated unskilled manpower	8hrs/day
Working days in a week for unskilled manpower	7 days
Cost of consumable/Material	Consumables to be provided by service provider (inclusive in contract cost)
Cost of spare parts	Spare parts to be provided by service provider (inclusive in contract cost and spare parts should be of OEM or OEM authorized/equivalent only)
The Bidder shall be an Indian Proprietary firm, Partnership firm or Company registered under respective act(s)	Yes
The bidding entity should be a profit making one in the preceding three financial years	Yes
Authorization letter from Original Equipment Manufacturer (OEM) indicating Onsite Support must be submitted	Yes
Service Provider should not be blacklisted by any Central or State Government or Public Sector Undertaking or Any other Government Agency in India at the time of Bid submission	Yes
Addon(s)	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity(Please select 1 in case operation and maintenance service is required for complete system, otherwise mention actual quantity for each line item)	Additional Requirement
1	Purushotham Lingaiah	522503,AIIMS Campus, Near Tadepalli - Atmakuru Mangalagiri, Guntur District	1	<ul style="list-style-type: none">Number of months for which Operations & Maintenance service is required during contract period : 12

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Experience Certificate for the supply of the same to any Govt/ PSU/ any renowned private organisation along with Supply/ Purchase Order.
2. If the agency is registered under MSME or NSIC, then EMD exemption certificate needs to be enclosed.
3. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

- 1. Pre-qualification Criteria:** Intending Bidder(s), fulfilling eligibility criteria as mentioned below may submit their bid provided they have definite proof from the appropriate authority, which shall be to the satisfaction of the competent authority of having satisfactorily completed similar works in last 05 years. This similar work shall mean:

“Providing Operation and Annual Maintenance Contract services of central HVAC system for at least 750TR installed capacity with at least 1 no. Chiller of minimum capacity of 400TR at same site with maintenance of Chilled Water Pumps, Condenser Pumps, Cooling Towers, Chiller Plant Maintenance AH Us/CSUs/FCUs and associated controls & installations.

OR

Supply, Installation, Testing and Commissioning of at least 750 TR installed capacity of Water Cooled Central AC Plant with at least 1 No. Chiller of minimum capacity of 400TR along with chilled water pipelines, chilled water pumps, condenser pumps, cooling towers, Chiller plant manager, AHUs/CSUs/FCUs and associated controls & installations.

Copy of work order(s) & respective satisfactory completion certificate(s) must be furnished by the bidder in Technical Bid in support of eligibility.

Financial Eligibility Criteria. Intending Bidder(s), who fulfil following requirement shall be eligible to apply:-

- a. Three (03) similar completed works each of value **not less than 40%** (i.e., for **₹ 72.35 Lakhs**) of estimated cost put to tender

OR

Two (02) similar completed works each of value **not less than 50%** (i.e., **₹ 90.43 Lakhs**) of estimated cost put to tender

OR

one (01) similar completed work of value **not less than 80%** (i.e., **₹ 1.45 Crores**) of estimated cost put to tender in **last 05 (Five) Years ending 31st March 2022.**

- b. Certificate of Financial Turn over should have **54.26 Lakh** at the time of submission of bid. Contractor may upload Affidavit/ Certificate from C.A. mentioning Financial Turnover of last 3 years or for the period as specified in the bid document and further details if required may be asked from the contractor after opening of technical bids.
- c. The Bidder should have up to date registration with Employee Provident Fund (EPF) Commissioner and Employee State Insurance (ESI) Corporation.
- d. The bidder should have positive net worth in last 03 (Three) Years ending i.e., by **31st March 2022**, duly certified by Chartered Accountant.
- e. The experience of similar work should be from Central Govt., State Govt., PSU, Autonomous Body, Govt. Hospitals.
- f. The bidder must be an Original Equipment Manufacturer (**OEM**) of Chiller and associated low side equipment of HVAC system **or** an Original Equipment Supplier (**OES**) of Carrier make Centrifugal Chiller i.e., who has supplied, installed and maintained the same AC plant and associated machineries/equipment **or** Authorized Service Provider of M/s Carrier (OEM). Valid Documentary evidence of Manufacturer/Original Equipment Supplier/Authorized Service Provider must be submitted by the bidder.
- g. The bid document consisting of plans, specifications, the schedule of quantities of the various type of items to be executed and the set of terms & conditions of the contract

to be complied with and other necessary documents.

h. Conditional Bids shall not be considered and will be outrightly rejected at the very first instance.

1. Bidder should submit a letter on their letter head stating they shall comply all terms and conditions mentioned in bid document
2. **Bidder shall be paid separately for the spare parts which are excluded in the scope of work (i.e. specific exclusions) on actual basis . All other spares will be part of CAMC and included in contract.**

2. **SPECIFIC EXCLUSIONS:**

The following works are not included under the contractor's scope of work of Comprehensive Annual Maintenance Contract:

- Every effort will be made by the Contractor in servicing condenser and chilled water pumps and if they go beyond repair due to ageing, they would be replaced by the AIIMS. However, the labour cost for replacement will be borne by the firm, under maintenance contract.
- Works related to AHU sheet metal panels, base tray and thermal insulation - materials will be provided by successful bidder at rate quoted for rate contract items in this tender and the work to be carried out by the Firm under AMC.
- Works related to sheet metal panels, water piping, cooling tower uprights, fills, cooling tower PVC panels - materials will be supplied by successful bidder at rate quoted for rate contract items in this tender and work will be done by the firm under AMC.
- New works of ducting, duct lining, false ceiling and masonry / steel structure works.
- Replacement of valves in the cooling tower area, but effort should be made for servicing. The valves required for replacement will be supplied by successful bidder at rate quoted for rate contract items in this tender and the work will be done by the firm under AMC.
- Replacement of HEPA filters, Pre and fine filters. If replacement is necessary, the material will be supplied by successful bidder at rate quoted for rate contract items in this tender and the work will be done by the firm under CAMC.
- Installation/re-installation of Centralized Air conditioning system.

4. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. Any clause(s) incorporated by the Buyer regarding following shall be treated as null and void and would not be considered as part of bid:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process.
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---